



# D A T A S H E E T

## Symmetry™ Alarm and Event Management



### Key Features

Increases security by displaying all alarms in a common user interface

Customizable acknowledgement instructions ensure proper response to alarms

Alarms can be routed to different PCs depending on location, time of day and alarm escalation

Alarm filters provide easy segregation of alarm types

Alarm commands allow control of external hardware

Full historical reporting of alarms and actions

Graphical maps can show the locations of alarms

Video replay of alarm incidents directly from the alarm (requires Video Management licenses)

Optional integration with intrusion detection systems

XML Open Integration Module allows alarm data to be exchanged with external systems

Display stored badge photo of person who caused the alarm

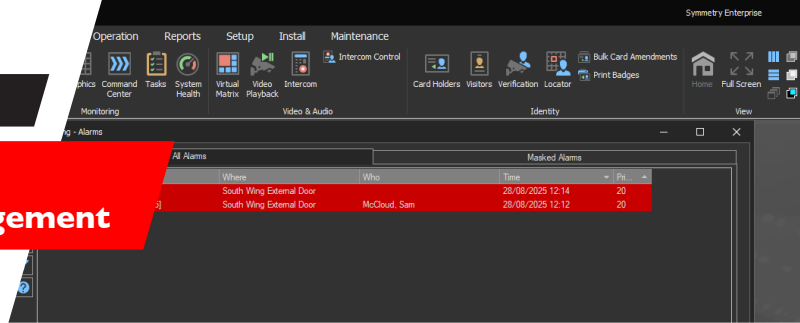
### Product Overview

The Alarm Management features of the Symmetry Security Management Software enable security guards or other personnel to view, acknowledge and respond to alarms, such as a door being forced open, an alarm sensor being triggered, or a card reader being used at an unauthorized time. All alarms are displayed in easy-to-use alarm screens. The alarm screens enable all alarms, no matter how or where they have been generated, to be managed from a common user interface.

Unique instructions can be set up for each alarm clearly explaining the actions the security operator should take when an alarm occurs. Comments can be entered or selected during alarm acknowledgement. These features speed up and simplify the process of acknowledging alarms and enable full recording of important information. The Alarm workflow optional module increases capabilities further, providing an extremely sophisticated solution.



## Symmetry™ Alarm and Event Management



### Alarm Screen

Specifies who caused each alarm, the type of alarm, where the alarm occurred and the time

Alarms are ordered according to status and priority between 1 and 999

Three colors indicate the alarm status (unacknowledged, acknowledged but still active, and acknowledged)

Optionally, card-related alarms can include the card number

Over 100 types of alarms can be monitored

Optional display of alarm statistics

Up to 10 customizable alarm filters allow display of alarms in different tabs

Maintenance mode can prevent alarm display

### Alarm Acknowledgement

Alarms can be acknowledged and cleared from the Alarm screen or map

Instructions can be different for the same alarm at different locations

Comments can be typed, or selected from a list

Previous comments can be viewed while acknowledging

Alarm comments can be saved or cleared when alarm clears

### Reports

The Activity report provides details of selected historical alarms and events

See the Reporting Features datasheet for further information

### Commands

Alarm commands can be executed during alarm acknowledgement (e.g., to control video display)

Commands can be different for the same alarm at different locations

### Workflow

Create workflows for any alarm condition

Fully customizable alarm acknowledgment process

Unlimited number of workflows per Symmetry system

Create simple questions and answer guides with actions based on responses

Automate sending of commands

### Maps

A map showing the location of the selected alarm can be displayed

Maps can be displayed automatically when alarms occur

### Alarm Routing and Setup

Alarms can be routed to different client PCs, depending on time, day of week and holidays

The same alarms can be routed to more than one client PC

Automatic alarm re-routing (escalation) if not acknowledged within a specified period of time

Alarms can be routed to email to selected recipients through Microsoft® Outlook®

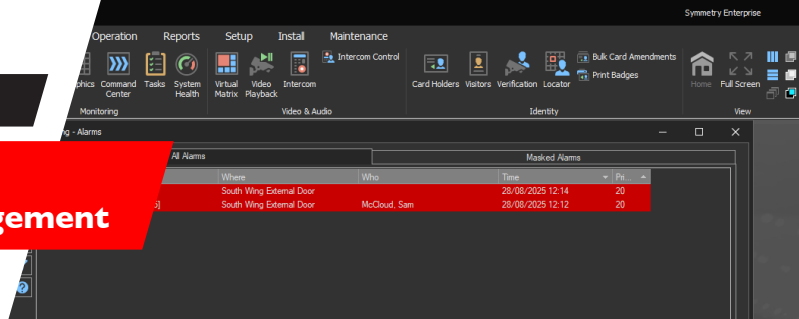
Messages can be categorized as alarms, or events for logging only (not shown in Alarm screen)





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### M2 I50 MultiNODE Controllers

System can handle alarm messages from Zenitel intercom systems and DMP/DSC® intrusion/fire systems (requires appropriate options)

Recorded video clips can be played back from Alarm screen, maps and reports (requires digital video/camera licenses)

XML Open Integration Module allows exchange of alarm data with other systems

See separate datasheets for additional information:

- Graphic Map Interface
- Threat Level Manager
- Reporting Features
- Optional Modules
- Card Holder Features

### Alarm Announcement

All alarms are displayed in the Alarm screen and optional maps

The status bar and login screen show the alarm totals and priority of the highest-priority alarm

An optional “New Alarm” message in the main window indicates unacknowledged alarms

The wave file associated with latest alarm gives an audible warning

A silence button enables the last sound issued to be silenced

Icon in the status bar indicates unacknowledged alarms

Alarms can be printed automatically as they occur at selected client PCs

Card holders can issue “duress” code at readers to indicate forced entry

### Purchasing Information

Alarm and Event Management are standard features in all versions of Symmetry software

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