Symmetry^{TM} Intelligent Communications Integration

Audio by Zenitel

KEY FEATURES

- Full intercom functionality is available through standard map features in Symmetry Access Control
- Synchronous version updates between Symmetry and Zenitel
- Extensive history reporting capabilities provide the operator with accurate call station connection information
- Using video stations allows operators to have both audio and visual verification before granting access for complete situational awareness
- Intercom requests can be reported as an alarm and the call connection can be made directly from the Alarms screen allowing operators to only need to visually work with a single user interface - Symmetry
- The operator can optionally associate an audio file and command action with each call station

PURCHASING INFORMATION

- INTERCOM-KIT-V9

An intelligent communication system can provide some benefit as a standalone system, however, to be truly effective, the audio system needs to be integrated into the core security systems such as access control and video.

Business processes related to risk, resilience, and security cannot be fully optimized when the underlying systems operate in silos. Interoperability between systems using intelligent communications is essential to the success of any physical security strategy.

One of the key starting points is deploying an integrated system with Symmetry Access Control and Audio by Zenitel.

The Symmetry Intercom Control Integration package provides a graphical intercom station-connection, and logging capability from within the Symmetry Access Control System. Intercom call requests, connections and status are all shown on one easy to use screen. If required, intercom stations may be grouped and routed to an unrestricted number of client machines. This is especially useful for busy sites, which may have a large number of call stations installed. The operator can make and receive intercom calls, plus log intercom activity.

Call requests, connections and command actions are performed using the View - Intercom Control Screen, which is available for selection on any standard client machine that has an intercom station number defined. The status of all call requests and connections is updated on all client machines. The system prevents multiple operators from attempting to connect to the same call station at the same time.
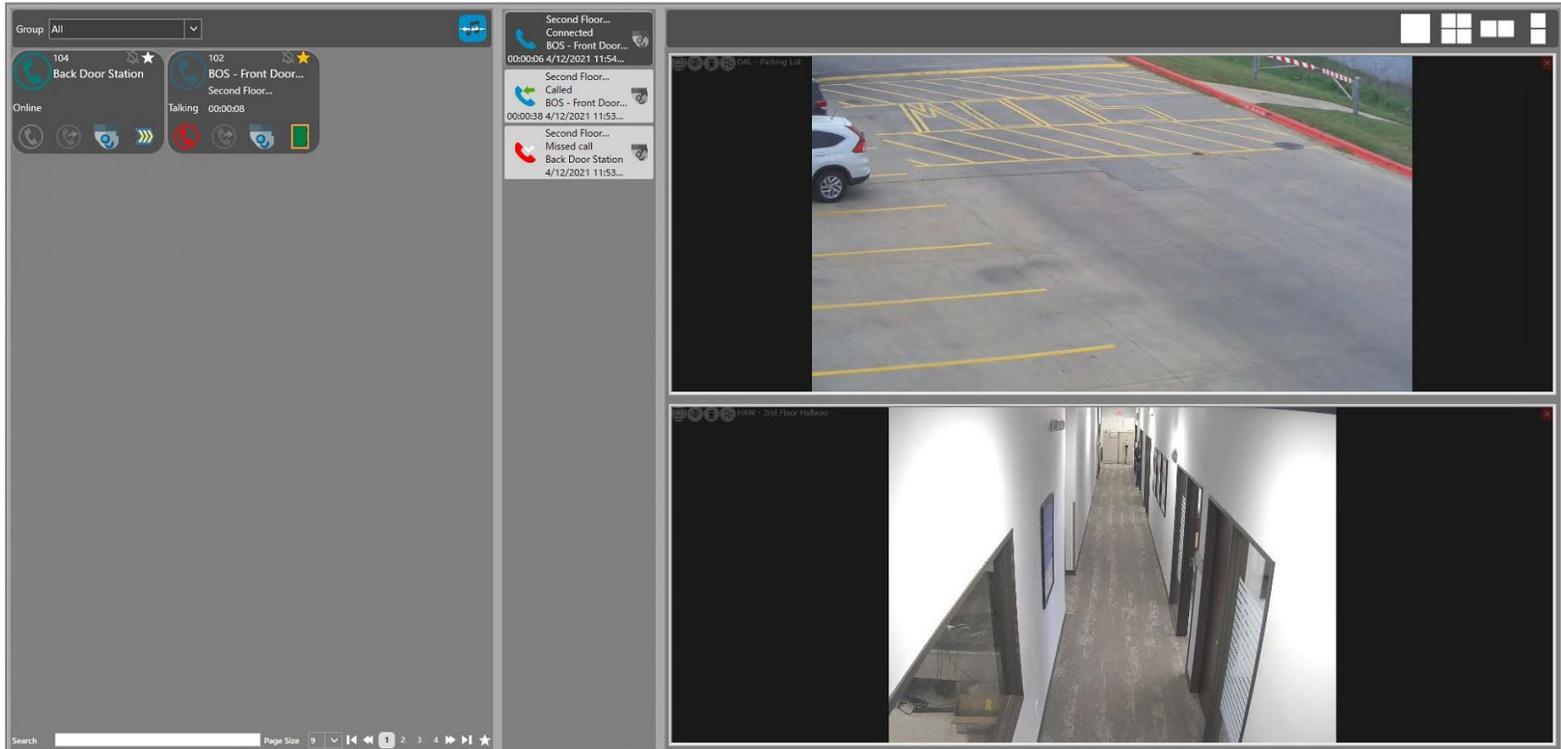
Intercom Buttons

A button is displayed for each intercom. These buttons can be used to initiate or disconnect a call to/from the intercom station.

Grant Access/Pulse Output

Each intercom has a button to Grant Access to a reader or pulse output to unlock a readerless access point.

Search Field

If there are more buttons than can fit on the screen at any one time, you can search by device name.

Call Log

This area lists outstanding call requests and History of actions taken.

Intercom Groups

You can use the drop down menu to display buttons for All Intercoms, or for only those in a selected group (as defined in the "Setup/Device Groups/Intercom" screen). Multicasting of prerecorded messages can be made to a selected Group.

Favorites

Intercoms that are commonly accessed from a workstation can be marked as "Favorite" for quick access.

Live and Recorded Video

An area on the right-hand side can display video from cameras positioned at the intercom. The live video appears automatically when a call request is received.