

EFFECTIVELY INVESTIGATE INCIDENTS & ALLOCATE RESOURCES



SYMMETRY™
INCIDENT MANAGEMENT
INCIDENT AND CASE MANAGEMENT


A G4S COMPANY



CAPTURE



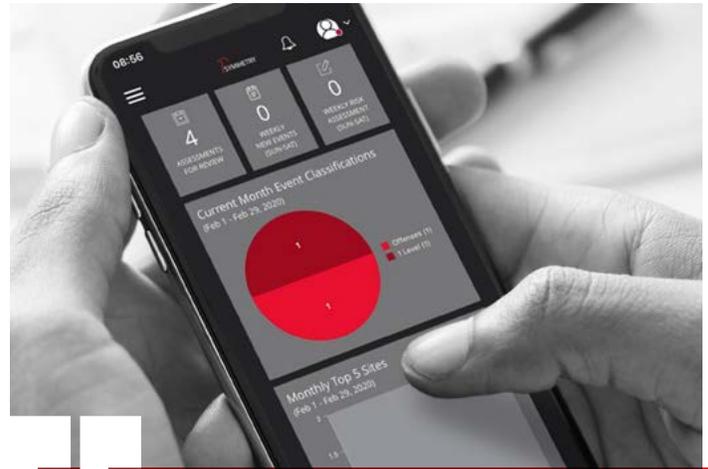
INVESTIGATE



RESOLVE

As incidents occur, it's critical to have a clear understanding of what is happening at your organization. The **Symmetry Incident Management** tool captures valuable data and converts it to useful information required to investigate and resolve incidents throughout the lifecycle of an event. Symmetry Incident Management combines data from different security platforms, and outlines a workflow from start to finish that aligns with corporate policies eliminating costly inconsistencies, inefficient communications and improving the bottom line.

Symmetry Incident Management helps manage security personnel with guard tours, daily activity reports, and pass-down logs to improve communication and overall security. Officers can leverage computer aided dispatch to identify the closest available responders to deploy, saving time and improving efficiencies. Configurable prompts help security officers ask the right questions to capture the correct narrative and prioritize tasks. Symmetry Incident Management not only tracks the financial impact of an event, but also the process of investigating and resolving an incident. It shows how you allocated resources and where you can streamline processes and save money in the future.



I TRULY BELIEVE THAT WHAT WE ARE GOING TO ACCOMPLISH IN THE END WILL SERVE NOT ONLY AS A MODEL FOR ALL OF CATHOLIC HEALTH INITIATIVES TO EMULATE BUT CAN ULTIMATELY BE THE ENVY OF THE INDUSTRY.

-GREGG DOBB [NATIONAL PHYSICAL SECURITY MANAGER, CATHOLIC HEALTH INITIATIVES]



Highly configurable application captures business data pertinent to your organization



Available as a hosted solution that resides in Microsoft Azure



Supports modern browsers, IOS, Windows and Android



Regionalize notifications so the right people see the right information



Capture site specific information using geospatial analysis, perform assessments and notify teams of risk



Provides a clear audit trail with supplemental documentation for event-related activity



Serves as a repository for floor plans, images and other site-specific details



Integrates with Symmetry Access Control

The mobile application captures the right data at the right time, and initiates immediate notifications and follow-throughs. Symmetry Incident Management automates, investigates, analyzes and documents incidents to help organizations make informed decisions to operate efficiently, save money, mitigate risk and enforce compliance.

Contact AMAG for more information:



North America
sales@amag.com
310-518-2380



International
international@amag.com
+44(0)1684 850977