

Symmetry Scoop - November 2022

1 message

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Fri, Jan 27, 2023 at 7:49 AM



From the Desk of the President

I write this note shortly after Thanksgiving, and for my American colleagues I hope that you had a wonderful Thanksgiving break and were able to enjoy the holiday with your families.

It has been a whirlwind for me these past weeks. When you read this note, I will be near 100 days with AMAG Technology. As always with time, it feels both short and long. I have had the opportunity to meet most of the



employees, and have spent time doing deep dives into all of our departments. I have learned a great deal, and see a great deal of opportunity ahead. We have

an exciting product roadmap, and have uncovered some exciting new ideas for the business.

Two weeks ago I brought the senior leadership together to refresh our strategy. During our kickoff meeting, we came up with new ideas, new services, and creative tools for both the channel and the end user. I am enthusiastic about our future, and expect to be able to share more details in the coming *Scoop* newsletters.

As you know, this is our last newsletter for 2022, providing me the opportunity to wish you and your families a Happy Holidays. I thank you for making AMAG Technology a success, and appreciate your partnership always. I look forward to a mutually successful 2023, which I cannot believe is already around the corner.

Best wishes,
Dave

AMAG Technology and Identity One Announce GSA FICAM Approval



AMAG Technology and Identity One are proud to announce that their joint solution has been approved by the Federal Identity Credential and Access Management (FICAM) conformance program. Now featuring Identity One's FIPSlink software as a validation system, AMAG's Symmetry Access Control platform has been added to the Government Services Administration's (GSA) approved product list (APL), making it available to all Federal Agencies for procurement. [Read more.](#)

Extend Current Visit in Symmetry GUEST and Improve Access Request Process in Symmetry CONNECT

Get Your Hosted Solutions Tech Update

By Matt MacIntosh, Product Manager Hosted Solutions, AMAG Technology

The newest versions of Symmetry CONNECT Identity Management and Symmetry GUEST Visitor Management include enhancements that extend users' ability to edit visits, print badges, request access, and ensure that CONNECT and Symmetry are in sync with each other. [Read more.](#)

Tewkesbury, UK Office Closed Over Holiday

The Tewkesbury, UK office will be closed December 26 - January 2 and will reopen on Tuesday, January 3, 2023.

Please place orders accordingly to account for the office closing. Contact Alison Foote at alison.foote@amag.com with questions.

Microsoft® Security Updates & Symmetry Systems Requirements

The Microsoft Security Update statements are available on the [Partner website](#). Go to Technical Bulletins/Microsoft Security Updates and look for the November 2022 versions.

Microsoft Security Updates are available for:

- v8.x
- v9.x
- Hosted Systems

These updates document the Microsoft patches that have been evaluated against supported Windows and Server platforms for Symmetry versions v8.x, v9.x and hosted systems. We are no longer updating the V7.0.1 patch testing due to Microsoft withdrawing free OS support.

Holidays 2022

UK Office

December 26, Boxing Day

December 27, Christmas Day (in lieu)

US Office

December 26, Christmas Day Observed

Holidays 2023

UK Office

January 2, New Year's Day
April 7, Good Friday
April 10, Easter Monday
May 1, Bank Holiday
May 29, Bank Holiday
August 28, Bank Holiday
December 25, Christmas Day
December 26, Boxing Day

US Office

January 2, New Year's Day
February 20, President's Day
May 29, Memorial Day
July 4, Independence Day
September 4, Labor Day
November 23, Thanksgiving
November 24, Day after Thanksgiving
December 25, Christmas Day

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