



From the Desk of Jody Ross

Fourth Quarter 2011



AMAG recently completed construction of a brand new Innovation Center in our Torrance, California headquarters. To kick it off, we held a day-long Open House on December 7. It was a huge success! Many customers and partners stopped by to take the tour and see our new Symmetry V7 SMS for themselves.

You are welcome to schedule a time to bring customers to the Innovation Center for a tour, product demonstration or meeting. You may also contact myself or Bernice for a tour. We would be happy to schedule a visit and show you first-hand how our new products work together to provide customers with the best solution in the industry.

Thank you for your continued support. As always, please contact myself or Bernice if you have any questions.

Sincerely,

Jody Ross

Director of Business Development

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Peter Cooper Village/ Stuyvesant Town-New York

Peter Cooper Village / Stuyvesant Town is an 80-acre private residential development on the East Side of Manhattan. The complex consists of 110 residential towers, 11,250 apartments and over 30,000 residents... [Read more.](#)

Professional Services Helps You Plan and Maximize

AMAG Technology has expanded our Professional Services (ProServices) Department to assist Consultants and End Users with our versatile Symmetry Product Portfolio. Our ProServices team is available to collaborate with our customers to aid in the design, implementation, integration and product optimization of their Symmetry Security Management System.

The ProServices Department works together with you to carefully plan large system deployments and maximize system functionality. ProServices helps meet rigid timetables and plan ahead for complex systems ensuring that important aspects of the project are reviewed and carefully considered. We believe by offering these service options we provide the proper support channels for Consultants, Integrators and End Users to receive Exceptional Customer Service.

For more information, visit www.amag.com or contact Bernice, bernice.noriz@amag.com or myself, jody.ross@amag.com.

Symmetry V7 Delivers Optimal Features

Did you know Symmetry™ V7 Enterprise software is packed with new features?

- Completely redesigned using Microsoft .NET architecture.
- Intrusion Detection Module allows customers to have a unified access control and intrusion detection system in one platform. [Datasheet.](#)
- Program and manage IDS with new Javelin series card reader with LCD and multi-line text display. [Datasheet.](#)
- Workflow Designer module allows users to customize alarm acknowledgment processes to meet the operational needs of any high security site. [Datasheet.](#)
- Manage time and assignments with the new Task Manager.

For more information on anything AMAG, visit www.amag.com or contact Bernice, bernice.noriz@amag.com or myself, jody.ross@amag.com.

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