

## **AMAG V6 - Symmetry Administrator | [Schedule](#)**

Previously known as Operator Essentials, this renamed interactive 2-day course was developed to introduce end users to the AMAG V6 SMS product line. It is an introductory class that will take the user through all of the day-to-day tasks of operating and administering the SMS software. After completion of this course, users will have the fundamental knowledge needed to run reports, add cardholders, back-up the system, monitor alarms, design and create badges and many more of the everyday functions using the system. There will be several labs where users get hands-on exercises where they can create scenarios and test systems designs. A Certificate of Completion will be awarded to all attendees.

### **Pre-Requisites:**

1. All students should have a basic understanding and knowledge of Windows operating systems.
2. System operators should be familiar with security systems and technology terminology.

## **AMAG V6 - Symmetry Global | [Schedule](#)**

This 2 day course was developed for those integrators/installers intending on deploying AMAG's largest and most versatile access control offerings, the AMAG V6 Symmetry Global system. AMAG V6 Symmetry Global software has been developed to take advantage of the power and flexibility of Microsoft SQL™ Server 2000 in a multi-server distributed environment, giving centralized control and card management while maintaining the benefit of a fully distributed architecture. This course will help you understand what will be required of you, the installer/integrator, as well as your customer when deploying the AMAG V6 Symmetry Global software.

### **Pre-Requisites:**

1. A current certification in V6 SMS Fundamentals or the new V6 Symmetry Essentials course.
2. Microsoft Windows 2003 Server certification, Windows large network environments experience.
3. Database knowledge or experience in deploying and supporting relational databases.
4. Experience supporting or deploying Ethernet 802.3 TCP/IP based LANs/WANs.
5. Experience supporting large integrated security management systems is preferred.

## **AMAG V6 - Symmetry Advanced "New" | [Schedule](#)**

AMAG is excited to announce an advanced in-classroom training course for 2009 designed for those technicians who seek a higher level of knowledge and wish to gain some real-world hands-on experience. This course will dispense with the basic topic introductions that are covered in the first level certification training courses and will only briefly summarize concepts and topic principles and will then dive right into hands-on systems configuration exercises for the trainee. The format will mirror real-world situations as closely as is possible and the class sizes will be much smaller providing more of a one-on-one quality training environment. Each trainee will work on his/her own and conduct multiple performance exercises that consist of configuring fully working and multi-faceted systems, requiring setups of Windows and networking, SMS software and hardware, and third-party hardware setups such as for IP cameras. Configurations and troubleshooting will provide real-world experience in:

- Windows IIS setup and modification
- Windows disk partitioning and storage allocation
- IP networking/addressing
- Complete SMS access and video management integrations

- Digital Video and IP camera setups including motion detection
- Remote video storage servers
- Systems troubleshooting

### **Pre-Requisites:**

The pre-requisite for participating in this four-day hands-on training course is completion of the requirements for 2009 AMAG Symmetry Technician certification: the online Symmetry Essentials course and the new online Symmetry Digital Video & Networking course, soon to be released.

## **DISTANCE LEARNING COURSES**

AMAG is proud to offer distance learning training and certification to authorized resellers! These web based courses deliver a quick and easy process for distance learning, while reducing the financial burdens of traveling expenses. Symmetry Authorized Resellers can become fully certified from the comfort of their home or office to install our products. Maximize the effectiveness of your company's most important asset – your people. Login to the [AMAG Partner Site](#) for more information regarding these classes.

### **AMAG V6 – SYMMETRY ESSENTIALS**

This new interactive course is designed to provide similar familiarization with our Symmetry products as is provided in our classroom training. Developed for system integrator installers/programmers, it provides an interactive experience for the rollout of our Symmetry software and hardware, as well as our Symmetry Digital Video Management products. It is intended as an equivalent to our classroom training for the more experienced technicians and those comfortable with web-based training. A Certificate of Achievement and a Certification Card will be awarded to those attendees successfully completing the course.

### **Pre-Requisites:**

1. All students should have a thorough knowledge of industry standard terms and troubleshooting techniques.
2. All students need a basic understanding of electrical wiring, or an electronics background.
3. Students should also possess a fundamental knowledge on the configuration, and use of the Windows® operating systems, including network topology and protocols.

### **Symmetry Digital Video & Networking "Now Available"**

Since advanced training in the principles of digital video and IP networking have become increasingly invaluable when working with modern IP-based security systems, we want to ensure that our resellers have every advantage possible toward maintaining a competitive edge in sales, design and daily maintenance of AMAG systems. Toward that goal, AMAG now provides an additional advanced online training course that enhances AMAG reseller knowledge in digital video and IP networking. The new advanced course, Symmetry Digital Video & Networking, is a secondary course completion requirement in 2009 in order to qualify for AMAG's base-level certification: AMAG Symmetry Technician.

The course will provide detailed V6.1 Symmetry Video Management product information not covered in the core Symmetry Essentials training course. This course offers instruction on topics such as digital video, networks and IP camera setups and configurations, Video Storage Server setup, system troubleshooting and more.

The new course should be completed only after successful completion of the existing Symmetry Essentials online course. And note that there are no additional costs for taking this new course. As before, new technicians need only register online once for the Symmetry Essentials web-based training and that registration fee also covers participation in this new secondary training course.

### **Pre-Requisites:**

1. All students should have a thorough knowledge of industry standard terms and troubleshooting techniques.
2. All students need a basic understanding of electrical wiring, or an electronics background.
3. Students should also possess a fundamental knowledge on the configuration, and use of the Windows® operating systems, including network topology and protocols.
4. All students must complete the Symmetry Essentials online training course prior to participation in this course.

## **AMAG V6 - SYMMETRY VIDEO MANAGEMENT**

This AMAG V6 SMS Symmetry Video Management distance learning course explains how to install and configure the new Symmetry Video Management and the Video Management Server Storage modules. It is intended to be used by the technical staff that needs to install, configure and support the new Video Management modules of the V6 SMS software. /p> of the V6 SMS software. /p>

### **Pre-Requisites:**

1. All students must hold a current certification in the V6 Fundamentals.

## **AMAG V6 - SYMMETRY BUSINESS**

This AMAG V6 SMS Symmetry Business distance learning course explains how to install and configure the new Symmetry Business products. It is intended to be used by the technical staff that needs to install, configure and support the new Symmetry Business V6 SMS software.

## **RE-CERTIFICATION PROCEDURE**

In our efforts to provide the very best training experience and product knowledge possible, we have modified our re-certification procedure making it even more convenient and easy to use, while offering a maximum refresher learning experience.

All certifications are valid for one year from the date of completion. If you successfully completed our training course and have a current certification, you may now re-certify on an annual basis by simply completing our new Symmetry Essentials web-based course.

If you are interested in Re-certification, login to the [AMAG Partner Site](#) for more information regarding these classes. Or to know what your training options are, you may also contact Zonoe Jalomo at either [zonoe.jalomo@amag.com](mailto:zonoe.jalomo@amag.com) or 310-518-2380 x716 for more information.