

Training Schedule

Thank you for showing an interest in the AMAG product line and the Security Management System (SMS) Training Schedule! Please see the class descriptions and convening dates below to determine which best suit your needs. We recommend making your reservations as early as possible as classes do fill up quickly. All fees include a study guide, classroom materials, continental breakfast and lunch. Course dates are subject to change or cancellation based upon enrollment.

For class registration, hotel information, directions or other information, please contact Zonoe Jalomo in AMAG's Customer Support Office at 310-518-2380 ext 716. Your P.O. should be faxed to Customer Support at 310-834-0685 or e-mailed directly to Zonoe at zonoe.jalomo@amag.com. Once we have received your P.O. for the registration fee, we will send you confirmation of enrollment. Cancellations must be received in writing not later than one week prior to the scheduled date so we can make sure seats are made available to all those wishing to attend. Once training takes place, an invoice will be generated and payable within 30 days.

For all other training questions, email our training department at training@amag.com.

As a part of our ongoing commitment to provide the best in support and products, each class has its own unique focus and will ensure you receive the latest in technology enhancements and current product design.

AMAG V6 - Symmetry Administrator

Previously known as Operator Essentials, this renamed interactive 2-day course was developed to introduce end users to the AMAG V6 SMS product line. It is an introductory class that will take the user through all of the day-to-day tasks of operating and administering the SMS software. After completion of this course, users will have the fundamental knowledge needed to run reports, add cardholders, back-up the system, monitor alarms, design and create badges and many more of the everyday functions using the system. There will be several labs where users get hands-on exercises where they can create scenarios and test systems designs. A Certificate of Completion will be awarded to all attendees.

Pre-Requisites:

1. All students should have a basic understanding and knowledge of Windows operating systems.
2. System operators should be familiar with security systems and technology terminology.

Course Schedule:

Location	Dates
Torrance, CA	Feb 9 -10, 2010
Torrance, CA	Apr 21-22, 2010

AMAG V6 - Symmetry Advanced

AMAG is excited to announce an advanced in-classroom training course for 2009 designed for those technicians who seek a higher level of knowledge and wish to gain some real-world hands-on experience. This course will dispense with the basic topic introductions that are covered in the first level certification training courses and will only briefly summarize concepts and topic principles and will then dive right into

hands-on systems configuration exercises for the trainee. The format will mirror real-world situations as closely as is possible and the class sizes will be much smaller providing more of a one-on-one quality training environment. Each trainee will work on his/her own and conduct multiple performance exercises that consist of configuring fully working and multi-faceted systems, requiring setups of Windows and networking, SMS software and hardware, and third-party hardware setups such as for IP cameras. Configurations and troubleshooting will provide real-world experience in:

- Windows IIS setup and modification
- Windows disk partitioning and storage allocation
- IP networking/addressing
- Complete SMS access and video management integrations
- Digital Video and IP camera setups including motion detection
- Remote video storage servers
- Systems troubleshooting

Pre-Requisites:

The pre-requisite for participating in this four-day hands-on training course is completion of the requirements for 2009 AMAG Symmetry Technician certification: the online Symmetry Essentials course and the new online Symmetry Digital Video & Networking course, soon to be released.

Course Schedule:

Location	Dates
Torrance, CA	Jan 12-15, 2010
Torrance, CA	Feb 23-26, 2010
Torrance, CA	Apr 6-9, 2010
Torrance, CA	May 11-14, 2010
Torrance, CA	June 8-11, 2010

AMAG V6 - Symmetry Global

This 2-day course was developed for system integrator installers/programmers only deploying AMAG's largest and most versatile Security Management System product line, the V6 Symmetry Global system. V6 Symmetry Global software has been developed to take advantage of the power and flexibility of Microsoft SQL™ Server 2000/2005 in a multi-server distributed environment, giving centralized control and card management while maintaining the benefit of a fully distributed architecture. This course will help you understand what will be required of you, the installer/integrator, as well as your customer when deploying a Symmetry Global system.

Pre-Requisites:

1. A current certification in V6 SMS Fundamentals or the new V6 Symmetry Essentials course.
2. Microsoft Windows 2003 Server certification or experience supporting Windows large network environments.
3. Database knowledge or experience in deploying and supporting relational databases.
4. Experience supporting or deploying Ethernet 802.3 TCP/IP based LANs/WANs.

5. Experience supporting large integrated security management systems is preferred.

Course Schedule:

Location	Dates
Torrance, CA	Feb 2-3, 2010
Torrance, CA	Apr 28-29, 2010

Class Times and Travel Location Details

The AMAG Technology training facility is located in Torrance, CA at our corporate headquarters.

All classes meet from 8:00am to 5:00pm daily. Please plan departure flights for **after 6:30pm** on the last training day.

We suggest that flights be made to and from the Los Angeles International Airport (LAX).

If you find that our schedule doesn't meet your needs, please contact our Training Coordinator, Zonoe Jalomo in AMAG's Customer Support Office at 310-518-2380 x716 to discuss other options.