



## MANSION AT PEACHTREE SYMMETRY™ BRINGING LUXURY AND SECURITY TOGETHER

Designed by noted American architect Robert A.M. Stern, The Mansion on Peachtree combines an intimate 127-room ultra-luxury hotel with 45 sumptuous residences. The 42-story, five-star boutique hotel stands tall in the picturesque Atlanta skyline. Each and every guest of The Mansion on Peachtree enjoys unrivaled customer service and breathtaking views of Atlanta.

The developers and owners of The Mansion turned to Richard Lee, Integrated Systems Consultant for Operational Security Systems, Inc. to design a security system that could amply protect condo owners, hotel guests and Mansion staff, yet allow them free mobility throughout the premises. Richard recommended an integrated security approach that included AMAG Technology's Symmetry Professional Security Management System integrated with a complete video system. The system includes a self-serve visitor management system for condo owners to allow guests entry.

### Condominiums

Bioscrypt fingerprint readers are found throughout the premises to provide entrance from the garage into the building. The fingerprint readers allow condo owners to call elevators to access their floors and the hotel amenity floors such as the spa, pool and restaurant levels.

"The fingerprint readers allow condo owners to walk freely to the amenity floors without the inconvenience of having to carry a card or keys," said Richard. "After all, this is their home."

With security this tight, condo owners can use the web server to preauthorize their visitors. Owners log into the condominium association's intranet, which is integrated with the Symmetry Professional SMS, and preauthorize any and all guests. Condo owners set expiration dates. The pre-enrolled visitor management function allows security personnel to issue proximity cards to visitors with access rights. It's based on the name, password, date of arrival and duration of the visit. A proximity card is assigned to each guest and left at the concierge desk for pick-up by the guest. Guests are allowed access to the perimeter areas, to the condo owner's floor and entrances specified by the owner.

### Hotel

The hotel implemented a photo ID system that doubles as an access card for staff. The hotel staff uses their cards to access back offices, computer rooms, cashiering services and computer rooms. They can also utilize the service elevator which is controlled by Symmetry.



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Symmetry’s alarm monitoring function is connected to the medical alert buttons in the sauna, and duress buttons located throughout the hotel. The integration allows for a quick response if medical attention or security assistance is needed.

Cameras are positioned throughout the hotel, including in the elevator cabs. They are located throughout the entire perimeter of The Mansion, in the ramp areas of the parking garage and valet areas. They line both the condo and hotel lobbies, pool area, retail area and sauna check-in area.

The security department operates from the command center that is open 24 hours a day. The command center is located on the loading dock where employees clock in for their shift.

If an alarm sounds on the Symmetry system, the security officer is able to see it because so many cameras are placed throughout the hotel. When an alarm sounds, that camera view immediately enlarges on the screen, providing the officer a clear view of where the alarm is taking place. The number of cameras integrated with Symmetry makes it easy to decide what type of immediate action to take, if any is needed.

“Selecting the cameras was a challenge,” said Lee. “Any device that we installed had to meet the high level aesthetic design parameters of the building.”

OSS must have done a good job meeting those design parameters because the Mansion plans to add more cameras in the future.

“The project was a success,” said Lee. “We met the Mansion’s requirements, stayed on budget and completed it on time. The Symmetry integration provided one solution that is easy to manage and operate for both hotel guests and condo owners.”



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